



membership, information
and application form

massage
A U S T R A L I A

Keeping you in touch!

Snapshot

Massage Australia is a national organisation, serving members in all States and Territories of Australia. We have offered individual and corporate business support for the past 20 years. Massage Australia's focus is on massage practitioners, students and associated people that benefit from the services in which we provide. This involves industry related support to ensure the development of individuals and their service delivery.

Massage Australia ensures that it maintains high industry standards by working in conjunction with the expectations of health funds, education facilities and other faculties.

Our aim is to provide you with the highest level of service that we can. We are constantly reviewing and updating our products and services to meet the changing needs of the profession. Because we respond to the needs of practitioners and students, Massage Australia members have access to a range of products and services; all designed with the busy practitioner in mind.

Magazine scope

Massage Australia Magazine seeks to empower, inform and entertain its readers through accurate well-rounded and cutting-edge editorial content. Published quarterly, Massage Australia provides information to the industry and savvy readers, from an experienced team of practitioners and industry educators. For over 10 years, Massage Australia has been providing readers with an insight into industry movement, skills and development, and general interest information with judgement or criticism, offering knowledge, by keeping readers "in the know".

Massage Australia Magazine is Keeping You in Touch....

Eligibility and benefits

Following the introduction of the Private Health Insurance (Accreditation) Rules 2008 (reviewed in 2011), massage therapists must be a member of an accredited association in order to gain Approved Provider Status with the individual Private Health Funds.

Massage Australia gained Approved Provider Status under this process and is registered with the individual Private Health Funds. Massage Australia holds accreditation with health funds which allows our eligible members to be registered as a provider.

Other than health fund provider registration our organization offers a range of benefits to students and members from other associations. Below detail's the three levels of membership, General/Student, Professional and Professional Plus, and what they offer to members:

General/Student membership – This level of membership is for enrolled Massage student (students must provide proof of enrollment college letter upon application) or members of other association.

Students may join Massage Australia as a General member and once their qualification has been completed, they are entitled to upgrade to Professional or Professional Plus Membership

Benefits of General membership are:

- Receive the Massage Australia magazine (quarterly publication).
- Earn continuing professional education points (CPE/CPU's). *Contact your association for details.
- Get great discounts on our extensive range of products. We stock a wide range of high- quality merchandise, including educational books and DVD's, professional stationary, uniforms and massage equipment.

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Professional membership – This level of membership is for qualified practitioners. The minimum requirement is a Certificate IV in Massage (please refer to below table for qualifications). This level of membership offers practitioners to apply for Professional Indemnity & Public Liability Insurance.

Benefits of Professional membership are:

- Receive the Massage Australia magazine (quarterly publication).
- Earn continuing professional education points (CPE/CPU's). *Contact your association for details.
- Get great discounts on our extensive range of products. We stock a wide range of high- quality merchandise, including educational books and DVD's, professional stationary, uniforms and massage equipment
- Eligible to apply for professional indemnity and public liability insurance.

Professional Plus membership – This level of membership is for qualified practitioners that would like to apply for health fund provider registration. Each applicant is assessed according to the Private Health Fund criteria to determine their eligibility. (please refer to below table for qualifications)

Benefits of Professional Plus membership are:

- Receive the Massage Australia magazine (quarterly publication).
- Earn continuing professional education points (CPE/CPU's). *Contact your association for details.
- Get great discounts on our extensive range of products. We stock a wide range of high- quality merchandise, including educational books and DVD's, professional stationary, uniforms and massage equipment.
- Eligible to apply for professional indemnity and public liability
- Eligible to apply for health fund registration

Categories of membership & fee's

The joining fee to Massage Australia is determined by the type of membership you are applying for. The joining fee appear on page 2 of the application form. The application fee includes an administration fee of \$75. The membership fee is for a 12-month period.

If you withdraw your application after the processing period has been completed, you will not be refunded the administration fee.

Renewal Fees

The renewal fee for a 12-month General /Student membership is \$70, Professional membership is \$80 and Professional Plus membership is \$120.

Qualification for eligibility for health funds

Massage Australia levels of membership & qualifications for health fund provider eligibility.

GENERAL/STUDENT	PROFESSIONAL NON-HEALTH FUND ELIGIBILITY	PROFESSIONAL PLUS HEALTH FUND ELIGIBILITY
Massage Australia recognises the following qualifications for General/Student Level:	Massage Australia recognises the following qualifications for Professional Level:	Massage Australia recognises the following qualifications for Professional Plus Level:
HLT42015/HLT40312/07/02 Certificate IV in Massage HLT52015/HLT50307/02 Diploma of Remedial Massage Enrolled Massage Student (proof of enrolment college letter must be provided upon application)	HLT52015/HLT50307/02 Diploma of Remedial Massage HLT52115/HLT50112/07/02 Diploma of Traditional Chinese Medicine Remedial Massage HLT52115/HLT50112/07/02 Diploma of Shiatsu	HLT42015/HLT40312/07/02 Certificate IV in Massage HLT52015/HLT50307/02 Diploma of Remedial Massage NOTE: Provider registration is assessed according to the individual private health fund criteria requirements. Please see health fund table below for more information.

Professional indemnity & public liability insurance

As a Professional or Professional Plus member you are eligible to apply for insurance cover. To be able to apply for your insurance cover you must first have your Massage Australia membership number. If you ticked yes to requiring Insurance information (please refer to Checklist section of application), Massage Australia will provide you with the necessary form to obtain your insurance cover once your membership has been processed.

Should you already have insurance prior to joining Massage Australia and you are applying for Professional Plus membership, please send a copy of your policy (copy of certificate of currency) with your application form.

NOTE: A minimum \$2 M Professional Indemnity & \$10 M Public Liability Insurance is compulsory

Health fund provider information & eligibility

QUALIFICATION	REQUIREMENTS FOR REGISTRATION	ELIGIBLY HEALTH FUNDS
<p>REMEDIAL MASSAGE PRACTITIONER</p> <p>HLT Diploma/or Equivalent</p>	<p>Diploma of Remedial Massage Therapy (HLT50302/HLT50307/ HLT52015) ONLY.</p> <p>No distance education course will be excepted. Training delivered on campus and must include surface anatomy and palpation, clinical training of a minimum 200hrs with an experienced supervised trainer.</p> <p>Applications holding qualifications gained prior to 1 July 2009 will come under the Grandfather clause: hold an Australian qualification, practices for the last four (4 years) and has held continuous registered with with an association. If applying for membership under the Grandfather Clause to Massage Australia please refer to Section H. of the application form.</p> <p>Mandatory Requirements to Remain a Provider:</p> <ol style="list-style-type: none"> 1. A copy of up-to-date Senior/Level 2 First Aid (HLTAID003) 2. A copy of a up to date Certificate of Currency for Professional Indemnity & Public Liability (A minimum \$2 M Professional Indemnity & \$10 M Public Liability Insurance is compulsory) 3. Accurate details of clinic address/es for registration 4. Current Continuing Education Points (CPE if applicable ONLY) This refers to new applications that have taken time out of the industry and are re-entering. 	<p>AHM - Australian Health Management</p> <p>Australian Regional Health Group (ARHG)</p> <p>BUPA</p> <p>CBHS (Commonwealth Bank)</p> <p>Nib</p> <p>Doctors' Health Fund</p> <p>Australian Unity</p> <p>GU Health</p> <p>HBF</p> <p>HCF</p> <p>Medibank</p>
<p>MASSAGE PRACTITIONER</p> <p>HLT Certificate IV in Massage/or Equivalent</p>	<p>Certificate IV in Massage Therapy Practice (HLT40302/HLT40307/HLT40312/HLT42015) Only</p> <p>No distance education course will be excepted. Training delivered on campus and must include surface anatomy and palpation, clinical training of a minimum 200hrs with an experienced supervised trainer.</p> <p>Applications holding qualifications gained prior to 1 July 2009 will come under the G randfather clause: hold an Australian qualification, practices for the last four (4 years) and has held continuous registered with with an association. If applying for membership under the Grandfather Clause to Massage Australia please refer to Section H. of the application form.</p> <p>Mandatory Requirements to Remain a Provider:</p> <ol style="list-style-type: none"> 1. a copy of up-to-date Senior/Level 2 First Aid (HLTAID003) 2. a copy of a up to date Certificate of Currency for Professional Indemnity & Public Liability (A minimum \$2 M Professional Indemnity & \$10 M Public Liability Insurance is compulsory) 3. accurate details of clinic address/es for registration 4. Current Continuing Education Points (CPE if applicable ONLY) This refers to new applications that have taken time out of the industry and are re-entering. 	<p>Australian Regional Health Group (ARHG) Not all funds included</p> <p>CBHS (Commonwealth Bank)</p>

More on... health fund eligibility

The following are Minimum Education Requirements for the private health funds Medibank, ahm and HCF. The below statement refers to the previous Diploma qualification HLT50307 due to the time in which the criteria was implemented. The most recent Diploma of Remedial Massage is HLT52015 and this below criterion of a College Support Letter is still a requirement.

Please refer to page 3 of the application form which details the necessary College Support Letter you will need in order to be considered for health fund registration with these health funds. Statement is as follows (the same College Support Letter can be provided for the purpose of all three (3) health funds)

'Minimum Education Requirements means HLT50307 Diploma of Remedial Massage (or later equivalents) in which the course duration is at a minimum of 12 months for full-time students or 18 months part-time students and that requires a minimum of 20% of the course to contain clinic training to be conducted on-campus, supervised by a trainer with the appropriate qualifications. Also, the following practical components which require skills-based knowledge should also be delivered on-campus – surface anatomy, palpation, clinical techniques and other associated therapeutics and techniques.

Transferring association membership

Massage Australia welcomes inquiries from practitioners interested in transferring from another association. The process involved is set out in the below points and details the documents required upon application to Massage Australia. Your transfer of membership and health fund registration will be handled by the Massage Australia Team.

Upon receiving your application Massage Australia will determine your provider status with the private health funds based on the information you have supplied with your application. If you hold provider registration we notify each of the health funds of the change in, your membership to Massage Australia. There will be changes to your existing provider number that included your old association number as this will become your Massage Australia member number. Any individual provider numbers that have been issued to you (not your membership number) will remain the same regardless of the change of association.

Documents required with your application to Massage Australia (for change of association):

1. A list of the health funds you currently have provider status, provider numbers (where applicable) and clinic locations. If you are returning to the industry, please provide at least one old location you had previously registered
2. copy of your massage qualification and academic transcript
3. copy of your HLTAID003 First Aid certificate
4. copy of your current Association Membership certificate
5. copy of your insurance certificate of currency (if you require insurance Massage Australia can assist you once your membership number has been issued to you)

NOTE: A minimum \$2 M Professional Indemnity & \$10 M Public Liability Insurance is compulsory

membership: application form

Please read the preceding Membership Information before completing this form

I am applying for a new membership (please tick) or I am applying for an upgrade (please tick)

My previous membership number is

If you are applying for an upgrade of membership you are not required to complete section

A of this form unless you have a change in personal details. Please go straight to section B of this form.

OFFICE USE ONLY

A - PERSONAL DETAILS

First Name Surname

Postal Address

Suburb

State Postcode

Home telephone Mobile

Email

Web address

Gender - Female Male Date of Birth

ABN An ABN is not a requirement for membership

B - MEMBERSHIP CATEGORY

I wish to apply for the membership category of: (please tick)

General Professional Or, Professional Plus

Or, I wish to apply for a membership Upgrade to:

Professional Professional Plus Current membership number

Educational Qualifications (Professional and Professional Plus members only)

Name of qualification

Name of teaching institution/college you attended

C - CLINIC DETAILS (professional plus only) *A clinic address is required for health fund registration purposes. This information can be provided at a later date if not currently available. Clinic details can be changed as necessary.*

1. My clinic address is (full street address required, no PO):

Address

Suburb State Post Code

2. My clinic address is (full street address required, no PO):

Address

Suburb State Post Code

To ADD additional clinic locations, please go to page 5 of the attached.

membership: application form con't

Do you wish for Massage Australia to send your details (such as your name, member number, phone number, clinic and email addresses) to applicable Health Funds?

Please be aware that some Health Funds may subsequently list your details on their public websites.

Yes

D - PAYMENT DETAILS (12-months of membership including application fee)

General - \$110

Professional/Student - \$155

Professional Plus - \$295

Mastercard Visa Cheque/money order

Card number

Expiry date

Name of card holder

Signature of card holder

E - DECLARATION

Have you been convicted with a criminal offence against a person in Australia or Overseas? Yes No

Have you been charged with a criminal offence in Australia or Overseas? Yes No

Have you any pending outcomes against you that may effect you practicing as a Massage Practitioner? Yes No

Have you been the subject of any disciplinary proceedings with any other professional association? Yes No

Have you been the subject of any disciplinary proceedings with any private health funds? Yes No

If you have answered yes to one or more of the above, please provide details below referring to the above question/s:

I hereby agree to the following:

- I have read and I understand I am required to abide by the Massage Australia Code of Conduct and, I agree will have this on Code displayed in my place of practice at all times and, made available upon request if necessary.
- I have read and I understand I am required to abide by the Massage Australia Standards of Practice.
- I agree to have the Massage Australia Complaint Procedure & Form available to my clients so they understand their rights as a consumer.
- I agree to abide by the private health funds' Terms and Conditions as set out by the individual private health funds.
- I agree to abide by the National Code of Conduct for Health Care Workers: <https://www.coaghealthcouncil.gov.au/>.
- I agree to abide by any further criteria requirements and/or policies requested of me in maintaining the professional standards of the massage industry, according to Massage Australia.

I am the person named and shown on this application. This application is made on the basis of the truth and correctness of all information furnished. I acknowledge that Massage Australia may, in it's absolute discretion, grant or refuse membership without assigning any reason.

Signature

Date

SEND TO: MASSAGE AUSTRALIA PO BOX 253 MITTAGONG NSW 2575 ph: 02 4883 9500
email: info@massageaustralia.com.au

membership: application form con't

F - CHECKLIST (applies for professional and professional plus applicants only)

I am applying for Professional or Professional Plus membership and have included a copy of my qualification certificate and statement of results.

Yes No

Do you require Professional Indemnity/Public liability Insurance information from Massage Australia? Or,

Yes No

I have included a copy of my Professional Indemnity/Public liability Insurance (Certificate of Currency) with my application.

Yes No

G - CHECKLIST (applies for professional plus applicants only)

I am applying for Professional Plus membership and have included a copy of my current First Aid Certificate?

(The First Aid Certificate is not required for processing of this application and can be provided to MA in the future)

Yes No

I am applying for Professional Plus membership and have included Photo Id as required (e.g passport photocopy or licence photocopy)

Yes No

membership: application form con't

H – CHANGE OF ASSOCIATION Are you Changing Association? Massage Australia requires the below information & documents

I am changing my membership from another Association. If yes, Name of Association?

I am currently registered or have been registered as a Health Fund Provider (Please provide a full list on additional document with your application)

Yes No

I am currently registered or have been registered with Medibank. I have included a copy of at least one Medibank Letter showing evidence of current or previous registration with Medibank (this letter can be from a previously closed clinic location):

Yes No

I am currently registered or have been registered with HCF: Yes No

I would like to apply for health fund registration with HCF: Yes No

I – NEW HEALTH FUND PROVIDER MEDIBANK & HCF REGISTRATION

additional information for applicants seeking registration with medibank & hcf

The additional document (College Support letter) can be provided when applying for membership to Massage Australia or once you have become a member. (Professional Plus Membership applicants only).

The industry standard for the Diploma of Remedial Massage qualification course code is HLT52015. However, the below criteria refers to the HLT50307 as this was the current qualification at the time Medibank & HCF implemented the below criteria.

The below criteria requirements refers to Medibank and HCF health fund provider eligibility. For you to be considered as a provider with these health funds, Massage Australia requires a college support letter stating that you have met the below criteria, when completing your diploma.

The below **bold text** needs to be **included in the college support letter** to cover all criteria requirements for your consideration with these health funds. One college support letter can be provided for both Medibank and HCF applications as the criteria is very similar.

[Medibank states](#), that their educational requirements for provider registration meet the following:

“Minimum Education Requirements means HLT50307 **Diploma of Remedial Massage** (or later equivalents) in which the **course duration** is at a **minimum 12 months for full time students or 18 months part time (letter needs to include start and end date of enrollment or if RPL)** students and that requires **a minimum of 20% of the course to contain clinical training to be conducted on campus supervised by a trainer with the appropriate qualifications.**

Also, the following **practical components which require skills based knowledge should also be delivered on campus – surface anatomy, palpation, clinical examination, assessment of conditions, treatment plans, tactile therapies massage techniques and other associated therapeutics and techniques.**

[HCF states](#), that their educational requirements for provider registration meet the following:

- The course must include a minimum of 200 hours of supervised clinical practice.
- The course must have a duration of no less than 12 months if full time, 18 months if part time.
- Statement of attainment of qualifications is not accepted in lieu of minimum course duration.

NOTE: The duration of the Diploma of Remedial Massage does not include certificate IV in Massage.

I have included my College Support Letter that includes the **BOLD TEXT** from the above **Medibank statement.** Yes No

I have included my College Support Letter that includes the **BOLD TEXT** from the above **HCF statement.** Yes No

I completed my qualification through the Recognised Prior Learning (RPL) processes. This has been included in my College Support Letter *along with the BOLD TEXT for Medibank and/or HCF statement.* Yes No

membership: application form con't

C (continues) - CLINIC DETAILS

(professional plus only) A clinic address is required for health fund registration purposes. This information can be provided at a later date if not currently available. Clinic details can be changed as necessary.

3. My clinic address is (full street address required, no PO):

Address

Suburb State Post Code

4. My clinic address is (full street address required, no PO):

Address

Suburb State Post Code

5. My clinic address is (full street address required, no PO):

Address

Suburb State Post Code

Medibank & Clinic Locations:

Please be aware that if you are a **health fund provider with Medibank** you are only entitles to hold up to **three (3) provider numbers** as the maximum, at any one time. This means you can **ONLY** have **three (3) clinic locations registered with Medibank** and any one time. However, you can close a location and/or add a location as you need to by emailing Message Australia or updating the clinic location through your Member Profile Page.

BUPA health fund & Clinic Locations:

Please be aware that if you are a **health fund provider with BUPA** you are only entitles to hold up to four (4) provider numbers as the maximum, at any one time. This means you can **ONLY** have **four (4) clinic locations registered with BUPA** and any one time. However, you can close a location and/or add your clinic locations as you need to by emailing Message Australia or updating the clinic location through your Member Profile Page.

Message Australia & Clinic Locations:

Please be aware that as a Message Australia member you are entitles to hold up to five (5) clinic locations as the maximum, at any one time. However, you can apply for additional clinic locations by contact Message Australia.